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We love having families like yours in our practice! We believe that part of our successful relationship is ensuring good communication with our families. The purpose of this letter is to make you aware of a change that will be taking place at South Shore Children's Dentistry. Over the last few years, insurance companies have been increasingly focused on dictating and minimizing care, whereas our priority has exclusively been on your child's health and well-being. The bedrock principle of our practice has always been to do what is in the best interest of your child – without exception.

After careful consideration, we have decided to change our relationship with insurance carriers. Effective July 1, 2020, our practice will change to a Non Contracted Provider with all insurance companies. **The good news is that this does not change our relationship with you!** Your insurance still works at our practice. Moving forward, we will be working with our families to ensure the optimum use of your benefits and will continue to offer your family superior dental care. We know that your family carries dental benefits, so we wanted to make sure you were aware of this change.

It is possible that your insurance carrier may be contacting you to suggest that you will need to seek another practice for your treatment – **that is simply not true! There is no reason for you to change!** You should have access to your Out Of Network category of benefits – and as always our administrative team will work with you to optimize those benefits. We hope that our years of experience have earned that trust with your children.

Attached, please find a Q&A document to help you further understand any changes that you might see. As always, please do not hesitate to contact us if you have any questions! You can reach our office manager (Julie) at julie@drgrazioso.com or by calling or texting (781) 383 0003. Furthermore, we encourage you to contact your HR Department regarding your plan if you seek more information on whether dental insurance makes sense for your family.

It is truly our privilege to participate in the care of your children and we are grateful for the opportunity to treat them. Thank you for including us in your life and we look forward to continuing to watch your children grow!

Kristine A Grazioso, DMD